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## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:  
Holden et al.

§ Attorney Docket: 22171.177.02

Serial No.: 09/735,427

§ Group Art Unit: 2151

Filed: December 12, 2000

§ Examiner: Phillips, Hassan A.

For: System and Method for Dynamic  
Queuing in an Automatic Call  
Distributor§  
§  
§Commissioner for Patents  
PO Box 1450  
Alexandria, VA 22313-1450

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Technology Center 2100

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Dear Sir:

Submitted herewith is an executed Supplemental Declaration relating to the above-identified application. The original Declaration filed with the United States Patent Office on December 12, 2000, inadvertently failed to include the priority application information relating to United States Provisional 60/174,119, filed December 31, 1999. The enclosed Supplemental Declaration properly identifies the claim for priority.

Applicant respectfully requests approval.

Respectfully submitted,

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Date: 23 APRIL 2004  
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I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner for Patents  
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on

4-23-04  
Gayle Conner  
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